



Akuo Energy – Tennyson Solar Grievance Mechanism

- Please feel free to utilize the supplied Grievance Form in order to voice any and all grievances associated with the project that you may be experiencing. We will receive, review, and follow up with a plan of resolution to the best of our ability.
- Below, please find applicable contact information for personnel related to the site and its construction and operation.
- The Grievance Form can be found adjacent to this sign, please mail it to X address.
- Alternatively, you can scan the supplied QR code displayed on the corners of this page, in order to submit your grievance online in google Sheets format or on the [link](#).

Contact Information:

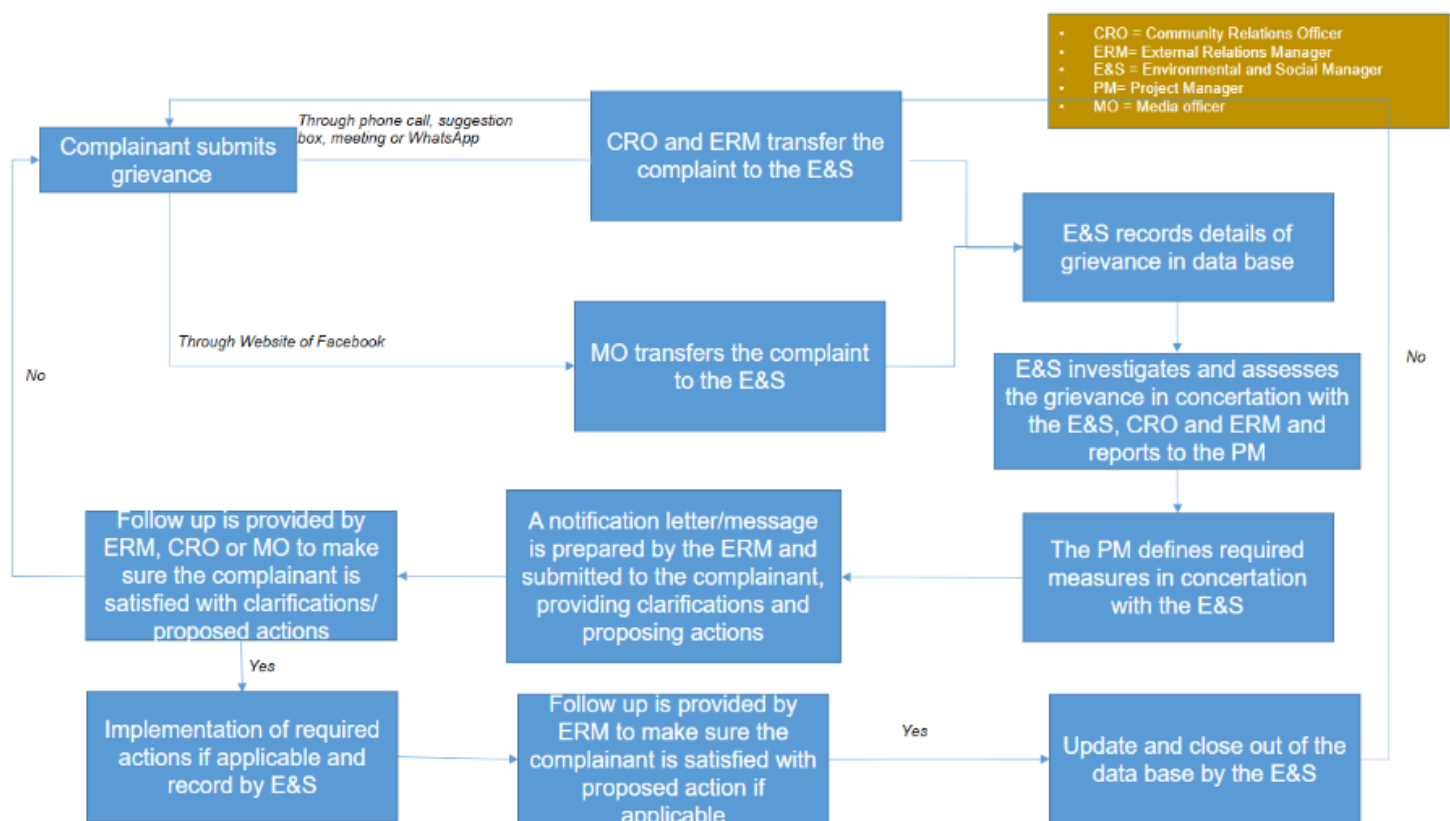
- Site Manager, Structuration & Execution
 - Donald Dison: (512) 864-4486 | dison@akuoenergy.com
- Regional Lead, Structuration & Execution
 - Florian Chevrollier: (312) 459-1075 | chevollier@akuoenergy.com
- ERCOT Real-Time Desk: (512) 225-7000
- Oncor Real-Time Desk: (888) 313-4747
- County Sheriff - Billy Williams: (325) 453-2717
- Bronte Fire Dept (325) 473-3501 | Bronte EMS (325) 224-3047
- Robert Lee Fire Dept (325) 453-4423 | Robert Lee EMS (325) 453-2511



Emergency: Dial 911



- CRO = Community Relations Officer
- ERM= External Relations Manager
- E&S = Environmental and Social Manager
- PM= Project Manager
- MO = Media officer



Grievance printed form (same as online form)

Reference number		
Full Name		
Contact information Please identify how you wish to be contacted (mail, telephone, email)	By post: Please provide mailing address By telephone: By email:	
Preferred language of communication?		
Description of incident or Grievance (What happened? Where did it happen? Who did it happen to? What is the result of the problem?):		
Date of incident/grievance		

One-time incident/grievance (date _____) Happened more than once (how many times? _____) On-going (currently experiencing problem)		
What would you like to see to resolve this problem?		
Internal Use Only Grievance received by : Date : Signature		